



TKA Evaluation Survey

REPORTS

SURVEY SHORT TITLE: 1KA Evaluation Survey - January 2021

QUESTION NUMBER: 19

NUMBER OF VARIABLES: 35

STATUS: Active from: 18.02.2021 Active until: 18.05.2021

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Dear 1KA user, Please take a few minutes and click on the “Next Page” button to start completing an anonymous survey related to the 1KA online survey tool. Your answers will make a valuable contribution to the development and improvement of the application. Thank you for your participation, 1KA team

Q1 - How did you first find out about the 1KA web application?

- Through a friend, relative, acquaintance, colleague or co-worker.
- At school, in college, in lectures.
- On Google.
- On Facebook.
- Indirectly through an online survey created in 1KA, which I received to complete.
- Elsewhere online - where:
- Other:

Q2 - On the five-point agreement scale (Strongly disagree - Strongly agree) evaluate the statements below related to your experience with the 1KA web application.

	Strongly disagree	Disagree	Neither agree nor disagree	Agree	Strongly agree
I created the survey without any problems.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
I oriented myself well when creating the survey.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
The web application worked fast and without interruptions.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>
When creating my survey with 1KA I missed certain functionalities.	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>

I liked the 1KA in-
terface design.

IF (1) Q2a = [1, 2, 3] or Q2b = [1, 2, 3] or Q2c = [1, 2, 3]

Q3 - You stated you had certain problems or did not orient yourself well when creating the survey. Can you describe the biggest issues?

IF (2) Q2d = [4, 5]

Q4 - What functionalities did you miss when creating the survey using the 1KA tool?

Q5 - Which features that 1KA offers do you value the most?

Q6 - On a scale from 0-10, how likely are you to recommend 1KA to a friend or colleague?

	0	1	2	3	4	5	6	7	8	9	10	
Not at all likely	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	<input type="radio"/>	Extremely likely

Q7 - Overall, how easy does 1KA (guides, manuals, FAQ, helpdesk, etc.) make it for you to solve your problem if one occurs?

- Very easy.
- Easy.
- Neither.
- Difficult.
- Very difficult.

Q8 - Have you had prior experience with any other online survey tools before?

Multiple answers are possible.

- SurveyMonkey.
- Alchemer (formerly SurveyGizmo).
- QuestionPro.
- Google Forms.
- LimeSurvey.
- Qualtrics.
- Warpit.
- Other tools (please, specify):
- I have no prior experience with other tools.

IF (3) Q8 = [Q8a, Q8b, Q8c, Q8d, Q8e, Q8f, Q8h, Q8g] (Izkušnje)

Q9 - Overall, how would you rate 1KA compared to the other tools you have used? Was 1KA better, similar or worse?

- Significantly better.
- Better.
- Similar.
- Worse.
- Significantly worse.

IF (4) Q9 = [4, 5]

Q10 - Can you provide a short comment regarding the area in which 1KA lagged the most in comparison to the other online survey softwares?

IF (5) Q9 = [1, 2]

Q11 - You rated 1KA as better in comparison to the other online survey softwares you have used. What is the main reason for your rating?

IF (6) Q6a = [9, 10]

Q12 - You expressed high satisfaction with 1KA in previous questions.

Could you perhaps make a brief statement on 1KA, which would be attached to the “User Testimonials” section? In this case, please, type your opinion or experience. Your statement will significantly contribute to the reputation and recognition of the 1KA tool. We truly thank you for your participation!

Describe your experience regarding the use of 1KA:

IF (6) Q6a = [9, 10]

Q13 - Please, sign with your name and surname (or initials), and particularly, state the organization (company, institution, society) where you participate or the educational institution where you study.

Q14 - Do you have any other comments/suggestions regarding the 1KA online survey software? Your opinion is extremely valuable for further development and improvement.

Q15 - Have you purchased 1KA package (2KA, 3KA or business package)?

- Yes.
- No.

Q16 - And lastly: What is your status or the main area of engagement (work, employment)?

- Student (high school).
- Student (university).
- Employed in the public sector (administration, education, health, social work, culture, etc.).
- Employed in the non-profit sector (societies, associations, etc.).
- Employed in the company.
- Self-employed.
- Retiree.
- Unemployed.
- Other: