

ANSWERS OF RESPONDENT (RECNUM 20)

Dear 1KA user, Please take a few minutes and click on the "Next Page" button to start completing an anonymous survey related to the 1KA online survey tool. Your answers will make a valuable contribution to the development and improvement of the application. Thank you for your participation, 1KA team

Q1 - How did you first find out about the 1KA web application?

Indirectly through an online survey created in 1KA, which I received to complete.

Q2 - On the five-point agreement scale (Strongly disagree - Strongly agree) evaluate the statements below related to your experience with the 1KA web application.

I created the survey without any problems.: [Agree](#)

I oriented myself well when creating the survey.: [Agree](#)

The web application worked fast and without interruptions.: [Agree](#)

When creating my survey with 1KA I missed certain functionalities.: [Neither agree nor disagree](#)

I liked the 1KA interface design.: [Agree](#)

Q5 - Which features that 1KA offers do you value the most?

[testing](#)

Q6 - On a scale from 0-10, how likely are you to recommend 1KA to a friend or colleague?

Not at all likely: [8](#)

Q7 - Overall, how easy does 1KA (guides, manuals, FAQ, helpdesk, etc.) make it for you to solve your problem if one occurs?

[Easy.](#)

Q8 - Have you had prior experience with any other online survey tools before?

Multiple answers are possible.

[I have no prior experience with other tools.](#)

Q15 - Have you purchased 1KA package (2KA, 3KA or business package)?

[No.](#)

Q16 - And lastly: What is your status or the main area of engagement (work, employment)?

Student (university).